

Monthly Service Charge: FREE*

Summary Call Charges:

All call charges are shown in pence per minute, exclusive of VAT. Minimum fee of 5.106p applies to all chargeable calls.

Local & National Calls

Calls to all UK 01 & 02 numbers:	FREE**
Calls to Eclipse CPS customers:	FREE
Calls to Eclipse Customer Helplines:	FREE

Calls to 0800, 0845 & 0870 Numbers

	Day	Evening	Weekend
Freephone	0.00	0.00	0.00
0845	2.00	0.85	0.85
0870	4.00	3.36	1.27

International Rates (Popular Destinations)

Europe

	At All Times
Andorra	5.00
Austria	2.95
Belgium	1.68
Denmark	2.00
Finland	2.00
France	1.68
Germany	1.68
Greece	3.00
Hungary	5.00
Iceland	4.33
Ireland	1.68
Italy	1.68
Luxembourg	2.00
Netherlands	1.68
Norway	2.00
Poland	2.00
Portugal	2.00
Russia	7.00
Spain	1.68
Sweden	2.00
Switzerland	2.00

Calls to UK Mobile Telephones***

	Day	Evening	Weekend
O2			
T-Mobile	12.00	9.00	6.00
Orange			
Vodafone			
Hutchison 3G	21.50	17.00	7.20
Dolphin/Manx	20.50	19.00	9.00
C/Band: MB07	16.00	8.64	7.50
C/Band: MB08	15.00	12.00	7.00
C/Band: MB09	13.00	8.00	5.00
C/band: MB10	19.00	15.00	6.00

Americas

	At All Times
Brazil	7.00
Canada	3.00
Mexico	11.00
USA	1.50

Asia

	At All Times
China	1.68
Hong Kong	3.68
India	18.20
Japan	3.78
Pakistan	20.00
Singapore	2.95
Taiwan	4.15
Vietnam	40.00

Rest Of World

	At All Times
Australia	1.68
New Zealand	3.00
South Africa	7.00

Notes:

* When ordered on the same line as an Eclipse business broadband service

** Subject to a limit of 1000 free minutes per month. Calls to other Eclipse customers and to the Eclipse customer helpline are always free and do not count towards the 1000 minutes allowance. Minutes in excess of this limit will be charged at 1.5p/minute (daytime) and 1.0p/minute (evening and weekend)

*** Calls to UK mobiles. Where a UK mobile telephone number has ported between networks, the charges applicable to calling the original network will continue to apply.

International PSTN Rates

Minimum call charge 5.106p

At All Times	
Afghanistan	55.56
Albania	11.22
Algeria	16.08
Andorra	5.00
Angola	16.50
Anguilla	17.00
Antigua & Barbuda	16.21
Argentina	7.00
Armenia	13.67
Aruba	12.00
Ascension Island	40.00
Australia	1.68
Austria	2.95
Azerbaijan	12.73
Azores	12.00
Bahamas	9.12
Bahrain	15.10
Bangladesh	15.53
Barbados	15.37
Belarus	17.50
Belgium	1.68
Belize	16.72
Benin	13.04
Bermuda	8.15
Bhutan	16.20
Bolivia	17.56
Bosnia & Herzegovina	11.93
Botswana	9.19
Brazil	7.00
Brunei Darussalam	67.00
Bulgaria	8.70
Burkina Faso	18.37
Burundi	12.40
Cambodia	29.77
Cameroon	19.13
Canada	3.00
Canary Islands	2.95
Cape Verde	22.33
Cayman Islands	11.44
Central African Republic	14.99
Chad	26.00
Chile	3.85
China	1.68
Christmas Island	16.20
Colombia	7.00
Comoros & Mayotte	32.00
Congo	14.29
Cook Islands	57.50
Costa Rica	7.00

Croatia	5.00
Cuba	70.00
Cyprus North	5.00
Cyprus South	12.72
Czech Republic	3.00
Denmark	2.00
Diego Garcia	67.00
Djibouti	29.00
Dominica	18.52
Dominican Republic	7.20
Ecuador	12.19
Egypt	17.80
El Salvador	12.80
Equatorial Guinea	18.20
Eritrea	45.00
Estonia	3.58
Ethiopia	34.55
Falkland Islands	54.28
Faroe Islands	11.80
Fiji	23.08
Finland	2.00
France	1.68
French Polynesia	45.00
Gabon	13.03
Gambia	20.66
Georgia	7.03
Germany	1.68
Ghana	12.37
Gibraltar	6.23
Greece	3.00
Greenland	43.00
Grenada	42.50
Guadeloupe	10.67
Guam	5.82
Guatemala	14.62
Guinea	12.06
Guinea Bissau	60.00
Guyana	38.70
Haiti	19.60
Honduras	26.88
Hong Kong	3.68
Hungary	5.00
Iceland	4.33
India	18.20
Indonesia	6.18
Iran	11.15
Iraq	41.10
Ireland	1.68
Israel	4.64
Italy	1.68
Ivory Coast	15.00
Jamaica	16.27

Japan	3.78
Jordan	14.71
Kazakhstan	11.28
Kenya	17.68
Kiribati	46.00
Korea, North	100.00
Kuwait	10.84
Kyrgyzstan	14.23
Laos	19.85
Latvia	10.00
Lebanon	14.33
Lesotho	19.80
Liberia	16.67
Libya	18.80
Liechtenstein	4.00
Lithuania	10.00
Luxembourg	2.00
Macao	10.00
Macedonia	14.69
Madagascar	20.69
Madeira	2.00
Malawi	8.53
Malaysia	3.84
Maldives	26.42
Mali	21.34
Malta	9.00
Marshall Islands	29.53
Martinique	12.41
Mauritania	20.00
Mauritius	20.72
Mexico	11.00
Micronesia	43.44
Moldova	20.00
Monaco	3.00
Mongolia	20.00
Montserrat	24.92
Morocco	18.36
Mozambique	15.89
Myanmar	33.00
Namibia	14.06
Nauru	97.00
Nepal	23.11
Netherlands	1.68
New Caledonia	64.33
New Zealand	3.00
Nicaragua	16.96
Niger	24.12
Nigeria	20.00
Niue	152.30
Northern Mariana Islands	67.00
Norway	2.00
Oman	20.00

International PSTN Rates

Minimum call charge 5.106p

	At All Times
Pakistan	20.00
Palau	48.00
Panama	13.62
Papua New Guinea	48.00
Paraguay	15.00
Peru	10.00
Philippines	11.30
Poland	2.00
Portugal	2.00
Puerto Rico	3.90
Qatar	21.79
Reunion Island	45.00
Romania	11.00
Russia	7.00
Rwanda	14.00
Samoa US	20.50
Samoa West	30.00
San Marino	3.85
Sao Tome & Principe	100.00
Saudi Arabia	18.43
Senegal	19.79
Seychelles	21.28
Sierra Leone	26.72
Singapore	2.95
Slovakia	6.90
Slovenia	7.00
Solomon Islands	93.00
Somalia	45.00
South Africa	7.00
Spain	1.68
Sri Lanka	18.59
St Helena	90.00
St Kitts & Nevis	16.86
St Lucia	17.64
St Pierre & Miquelon	17.00
St Vincent	19.45
Sudan	20.36
Suriname	45.00
Swaziland	28.28
Sweden	2.00
Switzerland	2.00
Syria	24.92
Taiwan	4.15
Tajikistan	15.29
Tanzania	18.07

Thailand	11.47
Togo	20.64
Tokelau	130.00
Tonga	65.00
Trinidad & Tobago	12.77
Tunisia	17.65
Turkey	12.00
Turkmenistan	16.08
Turks & Caicos Islands	17.78
Tuvalu	100.00
UAE	14.66
Uganda	12.00
Ukraine	9.50
Uruguay	10.00
USA	1.50
Uzbekistan	13.68
Vanuatu	90.00
Venezuela	14.00
Vietnam	40.00
Virgin Islands British	12.86
Virgin Islands US	3.94
Yemen	35.00
Zambia	11.50
Zimbabwe	6.50

International Mobile Rates

Minimum call charge 5.106p

	At All Times
Albania (Mobile)	19.00
Algeria (Mobile)	27.00
Andorra (Mobile)	22.00
Anguilla (Mobile)	42.50
Antilles Netherlands (Mobile)	39.00
Argentina (Mobile)	45.00
Armenia (Mobile)	36.20
Aruba (Mobile)	39.00
Australia (Mobile)	22.00
Austria (Mobile)	22.00
Bangladesh (Mobile)	39.00
Barbados (Mobile)	42.50
Belarus (Mobile)	29.99
Belgium (Mobile)	20.00
Belize (Mobile)	39.00
Bermuda (Mobile)	42.50
Bolivia (Mobile)	67.00
Bosnia Herzegovina (Mobile)	16.00
Brazil (Mobile)	12.00
Bulgaria (Mobile)	19.00
Burkina Faso (Mobile)	67.00
Cameroon (Mobile)	67.00
Cape Verde (Mobile)	67.00
Central African Rep. (Mobile)	67.00
Chad (Mobile)	67.00
Chile (Mobile)	45.00
China (Mobile)	8.00
Colombia (Mobile)	67.00
Congo (Mobile)	67.00
Costa Rica (Mobile)	45.00
Croatia (Mobile)	22.00
Cyprus (Mobile)	22.00
Czech Republic (Mobile)	22.00
Denmark (Mobile)	20.00
Dominica (Mobile)	42.50
Dominican Republic (Mobile)	42.50
East Timor (Mobile)	67.00
Ecuador (Mobile)	67.00
Egypt (Mobile)	60.00
El Salvador (Mobile)	45.00
Estonia (Mobile)	27.00
Ethiopia (Mobile)	45.00
Fiji (Mobile)	67.00
Finland (Mobile)	20.00
France (Mobile)	20.00
French Guiana (Mobile)	67.00
Gabon (Mobile)	45.00
Georgia (Mobile)	36.20
Germany (Mobile)	20.00

Ghana (Mobile)	45.00
Gibraltar (Mobile)	22.00
Greece (Mobile)	20.00
Guadeloupe (Mobile)	39.00
Guinea (Mobile)	67.00
Guyana (Mobile)	39.00
Haiti (Mobile)	39.00
Hong Kong (Mobile)	4.00
Hungary (Mobile)	13.00
Iceland (Mobile)	19.00
India (Mobile)	24.00
Indonesia (Mobile)	29.00
Ireland (Mobile)	16.00
Israel (Mobile)	16.00
Italy (Mobile)	20.00
Jamaica (Mobile)	42.50
Japan (Mobile)	27.00
Jordan (Mobile)	60.00
Kenya (Mobile)	45.00
Kuwait (Mobile)	39.00
Kyrgyz Republic (Mobile)	36.20
Laos (Mobile)	67.00
Latvia (Mobile)	29.99
Lebanon (Mobile)	60.00
Leichtenstein (Mobile)	16.00
Liberia (Mobile)	45.00
Lithuania (Mobile)	39.00
Luxembourg (Mobile)	22.00
Macedonia (Mobile)	19.00
Madagascar (Mobile)	67.00
Malaysia (Mobile)	8.00
Malta (Mobile)	16.00
Martinique (Mobile)	39.00
Mauritania (Mobile)	67.00
Mexico (Mobile)	21.00
Moldova (Mobile)	39.00
Monaco (Mobile)	20.00
Montserrat (Mobile)	42.50
Mozambique (Mobile)	67.00
Netherland (Mobile)	20.00
New Caledonia (Mobile)	67.00
New Zealand (Mobile)	27.00
Niger (Mobile)	67.00
Nigeria (Mobile)	35.20
Norway (Mobile)	16.00
Oman (Mobile)	39.00
Pakistan (Mobile)	20.00
Panama (Mobile)	45.00
Paraguay (Mobile)	45.00
Peru (Mobile)	45.00
Poland (Mobile)	13.00
Portugal (Mobile)	20.00

Reunion (Mobile)	67.00
Romania (Mobile)	29.99
Russia (Mobile)	10.00
Rwanda (Mobile)	67.00
Sao Tome & Principe (Mobile)	67.00
Saudi Arabia (Mobile)	22.00
Serbia (Mobile)	19.00
Seychelles (Mobile)	45.00
Singapore (Mobile)	5.00
Slovakia (Mobile)	13.00
Slovenia (Mobile)	27.00
South Africa (Mobile)	27.00
South Korea (Mobile)	29.00
Spain (Mobile)	20.00
Sri Lanka (Mobile)	39.00
St Lucia (Mobile)	42.50
St Pierre & Miquelon (Mobile)	42.50
St Vincent & Grenadines (Mobile)	42.50
Surinam (Mobile)	45.00
Sweden (Mobile)	20.00
Switzerland (Mobile)	22.00
Taiwan (Mobile)	8.00
Tajikistan (Mobile)	36.20
Tanzania (Mobile)	45.00
Thailand (Mobile)	15.00
Togo (Mobile)	45.00
Tonga (Mobile)	67.00
Trinidad & Tobago (Mobile)	42.50
Tunisia (Mobile)	19.00
Turkey (Mobile)	19.00
Turks & Caicos Island (Mobile)	42.50
Tuvalu (Mobile)	67.00
UAE (Mobile)	18.00
Venezuela (Mobile)	45.00
Vietnam (Mobile)	67.00
Yemen (Mobile)	45.00
Zimbabwe (Mobile)	45.00

Mobile & Messaging

Minimum call charge 5.106p

	Day	Evening	W/E
G1 - Premium Rate Services	5.11	2.13	2.13
G2 - Internet Services	4.21	2.11	1.70
G4 - Centrica Internet	1.70	0.85	0.85
G5 - Calls to Internet Services	0.85	0.51	0.43
G6 - Calls excluding Internet Services	4.25	4.25	4.25
G7 - Calls excluding Internet Services	8.51	8.51	8.51
G8 - Calls excluding Internet Services	0.85	0.85	0.85
G9 - Calls excluding Internet Services	1.70	1.70	1.70
G10 - Calls excluding Internet Services	2.56	2.56	2.56
G11 - Calls excluding Internet Services	3.40	3.40	3.40
G12 - Calls excluding Internet Services	5.11	5.11	5.11
G13 - Calls excluding Internet Services	5.96	5.96	5.96
G14 - Calls excluding Internet Services	6.81	6.81	6.81
G15 - Calls excluding Internet Services	7.66	7.66	7.66
G16 - Calls excluding Internet Services	1.70	0.85	0.85
G17 - Calls excluding Internet Services	2.56	1.70	0.85
G18 - Calls excluding Internet Services	3.36	0.85	0.85
G19 - Calls excluding Internet Services	3.36	1.27	0.85
G20 - Calls excluding Internet Services	4.21	2.11	1.70
G21 - Calls to Internet Services	4.16	1.70	1.00
G22 - Calls excluding Internet Services	0.43	0.43	0.43
MM17 - Multimedia Services	6.73	3.36	1.27
MM19 - Multimedia Services	1.28	1.28	1.28
MM20 - Multimedia Services	2.13	2.13	2.13
C - Message Services	10.70	6.20	3.27
D - Personal Numbering Services	14.22	8.38	8.38
E - Personal Numbering Services	4.20	4.20	4.20
F - Personal Numbering Services	25.53	17.02	8.51
I1 - Internet Services	4.25	4.25	4.25
I2 - Internet Services	8.51	8.51	8.51
I3 - Internet Services	0.85	0.85	0.85
I4 - Internet Services	1.70	1.70	1.70
I5 - Internet Services	2.56	2.56	2.56
I8 - Internet Services	3.40	3.40	3.40
I9 - Internet Services	5.11	5.11	5.11
I10 - Internet Services	5.96	5.96	5.96
I11 - Internet Services	6.81	6.81	6.81
I12 - Internet Services	7.66	7.66	7.66
I13 - Internet Services	2.56	1.70	0.85
I14 - Internet Services	3.36	1.27	0.85
I15 - Internet Services	3.36	0.85	0.85
I16 - Internet Services	3.36	3.36	3.36
I17 - Internet Services	3.19	0.81	0.81
I18 - Internet Services	3.02	0.77	0.77
I19 - Internet Services	2.86	0.73	0.73
I20 - Internet Services	2.69	0.68	0.68

	Day	Evening	W/E
I21 - Internet Services	2.56	0.85	0.85
I22 - Internet Services	2.42	0.81	0.81
I23 - Internet Services	2.30	0.77	0.77
I24 - Internet Services	2.42	0.85	0.85
I25 - Internet Services	2.30	0.85	0.85
I26 - Internet Services	3.40	1.70	0.85
I30 - Internet Services	3.40	2.56	0.85
I33 - Internet Services	4.25	3.40	1.70
J - Personal Numbering Services	27.23	18.72	8.93
K - Personal Numbering Services	31.91	21.27	10.63
M - Premium Rate Services	34.93	24.10	24.10
N - Information Services	12.60	12.60	12.60
R - Pagers & Voice Messaging Services	6.73	3.36	2.51
PN1 - Personal Numbering Services	20.42	13.62	6.81
PN2 - Personal Numbering Services	42.55	42.55	42.55
PN3 - Personal Numbering Services	41.70	33.19	33.19
PN4 - Personal Numbering Services	22.13	22.13	22.13
PN5 - Personal Numbering Services	14.47	14.47	14.47
PN6 - Personal Numbering Services	17.02	17.02	17.02
PN8 - Personal Numbering Services	17.00	17.00	17.00
PN9 - Personal Numbering Services	20.00	20.00	20.00
PN12 - Personal Numbering Services	22.98	22.98	22.98
PN13 - Personal Numbering Services	33.19	33.19	33.19

Calls To Premium Rate Services

Minimum call charge 5.106p

	Day	Evening	W/E
P0 - Premium Rate Services 150 ppm	127.65	127.65	127.65
P1 - Premium Rate Services 49/39 ppm	41.70	33.19	33.19
P2 - Premium Rate Services 50/45 ppm	42.55	38.30	38.30
P3 - Premium Rate Services 100 ppm	85.10	85.10	85.10
P4 - Premium Rate Services 49 ppm	41.70	41.70	41.70
P5 - Premium Rate Services 50 ppm	42.55	42.55	42.55
P6 - Premium Rate Services 25 ppm	21.27	21.27	21.27
P7 - Premium Rate Services 60 ppm	51.06	51.06	51.06
P8 - Premium Rate Services 75 ppm	63.83	63.83	63.83
P9 - Premium Rate Services 10 ppm	8.51	8.51	8.51
P10 - Premium Rate Services 35 ppm	29.79	29.79	29.79
P11 - Premium Rate Services 130 ppm	110.64	110.64	110.64
P12 - Premium Rate Services 15 ppm	12.77	12.77	12.77
P13 - Premium Rate Services 20 ppm	17.02	17.02	17.02
P14 - Premium Rate Services 30 ppm	25.53	25.53	25.53
P15 - Premium Rate Services 40 ppm	34.04	34.04	34.04
P16 - Premium Rate Services 45 ppm	38.30	38.30	38.30
P17 - Premium Rate Services 55 ppm	46.81	46.81	46.81
P18 - Premium Rate Services 65 ppm	55.32	55.32	55.32
P19 - Premium Rate Services 70 ppm	59.57	59.57	59.57
P20 - Premium Rate Services 80 ppm	68.09	68.09	68.09
P21 - Premium Rate Services 85 ppm	72.34	72.34	72.34
P22 - Premium Rate Services 90 ppm	76.60	76.60	76.60
P23 - Premium Rate Services 95 ppm	80.85	80.85	80.85
P24 - Premium Rate Services 110 ppm	93.62	93.62	93.62
P25 - Premium Rate Services 120 ppm	102.13	102.13	102.13
P26 - Premium Rate Services 140 ppm	119.15	119.15	119.15
P27 - Premium Rate Services 5 ppm	4.25	4.25	4.25
P28 - Premium Rate Services 37.5/25/12.5 ppm	31.91	21.27	10.63
P29 - Premium Rate Services 28/14 ppm	23.83	11.92	11.92
P30 - Premium Rate Services 55/35 ppm	46.81	29.79	29.79
P31 - Premium Rate Services 13 ppm	11.06	11.06	11.06
P32 - Premium Rate Services 18 ppm	15.32	15.32	15.32
P33 - Premium Rate Services 125 ppm	106.39	106.39	106.39
P37 - Premium Rate Services	6.73	3.36	1.27
P38 - Premium Rate Services	5.11	5.11	5.11
P39 - Premium Rate Services	5.96	5.96	5.96
P40 - Premium Rate Services	6.81	6.81	6.81
P41 - Premium Rate Services	7.66	7.66	7.66

Calls to Fixed Fee and Paging Services

Fixed Fee

	Day	Evening	W/E
FF0 - Premium Rate Services 10p	8.51	8.51	8.51
FF1 - Premium Rate Services 25p	21.00	21.00	21.00
FF2 - Premium Rate Services 49p	42.00	42.00	42.00
FF3 - Paging Services 25p	21.28	11.50	11.50
FF5 - Paging Services 32.5p	41.70	27.66	27.66
FF6 - Premium Rate Services 30p	25.53	25.53	25.53
FF8 - Paging Services 18.6p	15.74	15.74	15.74
FF9 - Paging Services 42.5p	36.17	36.17	36.17
FF10 - Paging Services 25.5p	21.70	21.70	21.70
FF11 - Premium Rate Services 60p	51.06	51.06	51.06
FF12 - Premium Rate Services 75p	63.83	63.83	63.83
FF13 - Premium Rate Services 100p	85.11	85.11	85.11
FF14 - Premium Rate Services 90p	76.60	76.60	76.60
FF15 - Specialised Service 6p	5.10	5.10	5.10
FF16 - Premium Rate Services 15p	12.70	12.70	12.70
FF17 - Premium Rate Services 20p	17.00	17.00	17.00
FF18 - Premium Rate Services 35p	29.70	29.70	29.70
FF19 - Premium Rate Services 40p	34.00	34.00	34.00
FF20 - Premium Rate Services 45p	38.20	38.20	38.20
FF21 - Premium Rate Services £1.50	127.70	127.70	127.70
FF24 - Premium Rate Services 80p	68.10	68.10	68.10
FF25 - Premium Rate Services £1.20	102.20	102.20	102.20
FF26 - Premium Rate Services £1.25	106.40	106.40	106.40
FF27 - Premium Rate Services £1.30	110.70	110.70	110.70
FF28 - Premium Rate Services 10p	8.50	8.50	8.50
FF29 - Fixed Fee (Premium) FC24	4.20	4.20	4.20
FF30 - Premium Rate Services 65p	55.30	55.30	55.30
FF32 - Premium Rate Services 85p	72.30	72.30	72.30

Satellite Rates

	At All Times	Min. Charge
Ellipso Satellite	185.00	185.00
EMSAT Mobile Satellite	185.00	2.00
Inmarsat A	520.00	25.00
Inmarsat B	335.65	25.00
Inmarsat M & Mobiq	335.65	25.00
Iridium Mobile Satellite System	300.00	150.00
Skyphone	485.00	0.00
Thuraya Mobile Satellite System	300.00	150.00

Calls charged by Fixed Fee and Time

	Pence Per Call	Pence Per Minute		
		Day	Evening	Weekend
G3 - Multimedia Services	10.21	3.36	1.26	0.85
MM1 - Multimedia Services	12.77	4.25	4.25	4.25
MM2 - Multimedia Services	21.28	3.36	1.26	0.85
MM3 - Multimedia Services	42.55	3.36	1.26	0.85
MM4 - Multimedia Services	12.80	3.36	1.26	0.85
MM5 - Multimedia Services	17.00	3.36	1.26	0.85
MM6 - Multimedia Services	21.30	3.40	3.40	3.40
MM7 - Multimedia Services	21.30	4.21	2.12	1.70
PN7 - Personal Numbering Services	42.60	3.36	0.85	0.85

Charge Periods

Day	08:00 to 18:00	Monday through Friday
Evening	18:00 to 08:00	Monday through Friday
Weekend	00:00 to 24:00	Saturday to Sunday

Call Charges

All call charges are in pence per minute, exclusive of VAT unless otherwise stated

Chargeable calls are subject to a 5.106p minimum fee

All prices correct as of 1st July 2008.